

General Assembly

Amendment

February Session, 2014

LCO No. 4427

SB0019704427HR0

Offered by:

REP. SAMPSON, 80th Dist.

To: Senate Bill No. 197

File No. 37

Cal. No. 419

(As Amended by Senate Amendment Schedule "A")

"AN ACT DECREASING THE TIME FRAMES FOR URGENT CARE ADVERSE DETERMINATION REVIEW REQUESTS."

- 1 Strike sections 1 and 2 in their entirety and insert the following in
- 2 lieu thereof:
- 3 "Section 1. Subdivision (1) of subsection (c) of section 38a-591d of
- 4 the 2014 supplement to the general statutes is repealed and the
- 5 following is substituted in lieu thereof (*Effective October 1, 2014*):
- 6 (c) With respect to an urgent care request:
- 7 (1) (A) Unless the covered person or the covered person's
- 8 authorized representative has failed to provide information necessary
- 9 for the health carrier to make a determination and except as specified
- 10 under subparagraph (B) of this subdivision, the health carrier shall
- 11 make a determination as soon as possible, taking into account the
- 12 covered person's medical condition, but not later than [seventy-two

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13 hours after the health carrier receives such request,] the time frame

- 14 required by the National Committee for Quality Assurance, provided,
- 15 if the urgent care request is a concurrent review request to extend a
- 16 course of treatment beyond the initial period of time or the number of
- 17 treatments, such request is made at least twenty-four hours prior to the
- 18 expiration of the prescribed period of time or number of treatments.
- 19 (B) Unless the covered person or the covered person's authorized
- 20 representative has failed to provide information necessary for the
- 21 health carrier to make a determination, for an urgent care request
- 22 specified under subparagraph (B) or (C) of subdivision (38) of section
- 23 38a-591a, the health carrier shall make a determination as soon as
- 24 possible, taking into account the covered person's medical condition,
- 25 but not later than twenty-four hours after the health carrier receives
- 26 such request, provided, if the urgent care request is a concurrent
- 27 review request to extend a course of treatment beyond the initial
- 28 period of time or the number of treatments, such request is made at
- 29 least twenty-four hours prior to the expiration of the prescribed period
- 30 of time or number of treatments.
- 31 Sec. 2. Subdivision (1) of subsection (d) of section 38a-591e of the
- 32 2014 supplement to the general statutes is repealed and the following
- is substituted in lieu thereof (*Effective October 1, 2014*):
- 34 (d) (1) The health carrier shall notify the covered person and, if
- 35 applicable, the covered person's authorized representative, in writing
- 36 or by electronic means, of its decision within a reasonable period of
- 37 time appropriate to the covered person's medical condition, but not
- 38 later than:
- 39 (A) For prospective review and concurrent review requests, thirty
- 40 calendar days after the health carrier receives the grievance;
- 41 (B) For retrospective review requests, sixty calendar days after the
- 42 health carrier receives the grievance;
- 43 (C) For expedited review requests, except as specified under

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subparagraph (D) of this subdivision, [seventy-two hours after the 44 45

- health carrier receives the grievance] the time frame required by the
- National Committee for Quality Assurance; and 46
- 47 (D) For expedited review requests of a health care service or course of treatment specified under subparagraph (B) or (C) of subdivision 48 49 (38) of section 38a-591a, twenty-four hours after the health carrier 50 receives the grievance."

This act shall take effect as follows and shall amend the following sections:		
Section 1	October 1, 2014	38a-591d(c)(1)
Sec. 2	October 1, 2014	38a-591e(d)(1)